## Learning volunteers (Easter 2022) Role Description

Tunnel Trouble is the Brunel Museum's brand new immersive adventure for Easter holidays 2022 and beyond. Your role will be to support families while they tackle the fiendish puzzles (and maybe give them a clue or two if they need it!). No knowledge of the Brunels or the Thames Tunnel needed- all information provided!

A sneak preview of the new activity is planned for Friday 25 March. Can't make it? Don't worry! There's plenty of opportunities to try out the new activity as part of your volunteering.

Purpose of role	<ul> <li>Support the Museum team activities and events for families during Easter holidays</li> </ul>
Person specification	<ul> <li>Friendly and approachable</li> <li>Good communication skills</li> <li>Flexible and willing to learn</li> <li>Supportive of the museum's aim to share the story of the Thames Tunnel with a wider range of audiences</li> </ul>

• Willingness to learn about the science and history of the Thames
Tunnel
<ul> <li>Confident approaching and dealing with a range of different audiences.</li> </ul>

## About Tunnel Trouble

It's your first day on the job at Brunel's tunnel, and what a day to start! Everything seems to be going wrong...

Encounter people from the history of the Tunnel, and try to help them out in this immersive adventure! Succeed in solving a set of fiendish puzzles, one for each of the colourful characters, and you might just secure yourself an apprenticeship.

## **Volunteering at the Brunel Museum**

Brunel Museum celebrates the Thames Tunnel – the first tunnel under a river anywhere in the world.

Our volunteers are crucial to the museum, and through this project we are able to offer a wider range of exciting new volunteering opportunities. These roles will support the museum's expanded activity programme, whilst offering the chance to learn skills, gain experience and meet new people.

## What we can offer

- A friendly, supportive environment and an opportunity to learn about the Brunels and the Thames Tunnel (no prior knowledge required)
- Volunteer buddy system with existing volunteers welcoming and supporting new volunteers in their roles
- Training opportunities through attending external courses and receiving inhouse training relevant to your role
- Volunteer get togethers and thank you events
- Flexibility and volunteer shifts to suit your availability
- Opportunities to share your views and provide suggestions / input.