

FAQs & practical guidance

The following information will help you to plan your visit to The Brunel Museum and help you to complete your risk assessment.

How many children can I bring?

Due to the small size of the Museum, we can only accommodate 2 classes on a school visit, up to 60 children, per day.

How many adults can I bring?

To help ensure that your students are supported throughout your visit we ask for the following adult to child ratios to be provided as a minimum:

- Early Years: 1 adult to every 4 pupils
- Year 1 to Year 3: 1 adult to every 6 pupils
- Year 4 to Year 6: 1 adult to every 8 pupils
- Year 7 upwards: 1 adult to every 15 students

Where additional adult support is required for special educational needs or behaviour support, please let the Museum know in advance.

How much does it cost?

- The Thames Tunnel Victorian Experience costs £215 per class
- A guided tour of the Museum (for Key Stage 3 upwards) costs £6 per adult and £4 per student.

Please contact the Museum team to discuss your visit requirements and payment.

How long is a Museum visit?

The Thames Tunnel Victorian Experience lasts approx. 90 minutes, so please plan for being at the Museum for a minimum of 2 hours.

Guided tours take approximately 30-40 minutes.

How do we get there?

The Museum is accessible by public transport and is behind the Rotherhithe Overground station. You can arrive via the London Overground or the station is served by the no. 381 or C10 buses.

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There is limited parking close to the Museum, and so if you plan to arrive by coach, please arrange to be dropped off close by.

Where can we have lunch?

Lunching areas can be arranged in advance for you, please let the Museum know if you plan to stay for lunch. In good weather you are able to lunch in the courtyard or garden areas of the Museum.

In inclement weather you will be able to lunch in the tunnel shaft and/or the engine house.

How accessible is the Museum?

The Museum is an historic site and, where possible, ramps have been installed.

The Tunnel Shaft is accessed via a spiral staircase, with a viewing platform available at the top of the stairs for anyone unable to use stairs.

The majority of the outside spaces, with the exception of the garden on top of the Tunnel Shaft are fully accessible.

Your class will be accompanied by a facilitator throughout your visit who will be able to provide assistance.

Please do let the Museum know of any access requirements prior to your visit so that we can provide the best experience for your group as possible.

Are there toilets?

The Museum has two toilets available.

Is there heating?

There is limited heating at the Museum and we therefore recommend that you come dressed for the weather.

Can we use the garden and outside spaces?

Schools are able to use the garden and other outside spaces during their visit.

Please be aware that:

- the outside spaces are open access to all visitors and non-visitors, with the exception of the garden.
- the garden at the top of the Tunnel Shaft is accessed by steps only.



What should we be aware of on a River Walk?

The River Walk uses paved areas close to the Museum, and your group will not be taken onto the foreshore, which separates the paved areas from the River itself. The Museum is separated from the River by a road, which has a low level of traffic. You will be responsible in supporting the facilitator when crossing any roads to ensure your group's safety.

Can I arrange a pre-visit to the Museum?

You are welcome to visit the Museum on a pre-visit. Please contact the Museum to arrange a date and time.

What is the museum's payment and cancellation policy?

A booking is considered active upon receipt of confirmation email from the Brunel Museum.

Please note that if cancelling a Thames Tunnel Victorian Experience booking less than six weeks before the event, you will still be charged for the full cost.

If you are booking a visit within six weeks, the Museum will need full payment upfront. While we will do our best to work with our suppliers to ensure a visit, we cannot guarantee a character actor will be available with less than six weeks' notice.

If cancelling a guided tour booking less than three weeks before the event, you will still be charged for the full cost.

Cancellations must be made in writing or email and then confirmed by the museum before they are operative.

Are there ever times when the Museum might cancel or postpone our visit?

The Museum may make the decision to cancel or postpone your visit at late notice for one of the following reasons:

- Staff illness
- Extreme weather and weather warnings
- Any other emergency situation at the Museum

The Museum will provide as much notice as they are able to you.